



## Ticket Ordering Information

Motor City Comic Con is pleased to offer online ordering and email ticket delivery. Once you've made your purchase, you will receive a confirmation email with a bar coded ticket that you will need to print and bring with you to the convention to be scanned. You will receive a scanned bar code ticket for each ticket ordered. For Example: If you order three tickets your printer will automatically print off three bar coded tickets. Please bring all of these with you to the show with a picture ID. You can either print your ticket from the order confirmation screen or from your email confirmation received after you order.

Please remember to keep your bar-coded ticket in a safe place. Once an order is scanned it cannot be used again.

Bring your pre-printed bar-coded ticket/s to the Advance Ticket booth at the Suburban Collection Showplace to be scanned and exchanged for your wristbands. **Advance ticket booth dates and times are below:**

*Please Note that the Advance Ticket Booth hours differ from the Convention hours. Please check the home page of our website for Motor City Comic Con dates and show hours as well as the most updated show information!*

Friday May 17th, 2019 - 10AM – 7PM  
Saturday May 18th, 2019 - 9AM – 7PM  
Sunday May 19th, 2019 – 9AM - 5PM

Please remember, tickets are NOT mailed. You will pick your wristbands, VIP Packages and advanced purchased autograph tickets up at the Advance Ticket booth. Please bring a photo ID and your preprinted bar-coded ticket(s).

Once tickets are purchased, they are non-refundable, but they are upgradable. If you purchase a regular admission ticket you may apply the cost of a purchased ticket toward a VIP Package as new VIP Packages are made available.

**IN ORDER TO PURCHASE TICKETS ONLINE, YOU MUST USE THE BILLING ADDRESS ASSOCIATED WITH YOUR CARD. IT WILL NOT ACCEPT GIFT CARDS OR PRE-PAID CREDITCARDS.**



Online tickets will be available for purchase until Noon on Sunday May 19, 2019 unless otherwise updated on our website and social media.

### Frequently Asked Questions:

**1. What if I am ordering these tickets for someone else?**

Please place the person's name in the comment box on the ticket order form and either: a) print the ticket and give it to the person attending or b) forward the email confirmation to the person and let them print off their own ticket.

**2. What will I need to pick up my ticket order?**

You will need your pre-printed bar-coded ticket order for each ticket that is ordered and a picture ID.

**3. What if I misplace or lose my bar-coded ticket?**

Once a bar coded ticket is scanned in it cannot be used again. It is your responsibility to keep your ticket in a safe place. (Treat it like you would money). If you forget your ticket we can look it up manually, but you should expect longer wait times.

**4. Can you scan my ticket on my smart phone?**

No, we cannot scan on most phones.